

SUMMERHOUSE

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SUMMERHOUSE POLICIES AND TERMS OF SALE FOR FABRIC AND TRIM ORDERS

Jan 1013

ORDERING INFORMATION

1. ALL ORDERS MUST BE PREPAID. WE REQUIRE A VALID, SIGNED RESALE CERTIFICATE FOR YOUR STATE FOR OUR FILES or SALES TAX WILL BE ADDED. WE MAY REQUEST TRADE REFERENCES AND RESERVE THE RIGHT TO DECLINE TO DO BUSINESS WITH COMPANIES THAT DO NOT FURNISH THIS INFORMATION.
2. WE DO NOT OFFER NET 30 TERMS AT THIS TIME. WE ACCEPT VISA AND MASTERCARD, DISCOVER AND CHECKS.
3. A CHARGE OF \$25.00 WILL BE MADE FOR ALL RETURNED CHECKS. ALL OVERDUE BALANCES WILL BE SUBJECT TO INTEREST CHARGES OF 1.5% PER MONTH.
4. PRICES ARE SUBJECT TO CHANGE WITHOUT NOTICE. ***
5. MINIMUM ORDER IS 1 (ONE) YARD OF ANY FABRIC OR TRIM UNLESS NOTED ON THE WEBSITE (PLEASE NOTE: SOME PATTERNS MAY HAVE 2, 5 OR 10 YARD MINIMUMS PER COLOR/PATTERN), WE CUT IN INCREMENTS OF 1/2 YARD ABOVE THE MINIMUM YARDAGE REQUIREMENT.
6. SHIPPING AND HANDLING CHARGES WILL BE ADDED TO ORDER. WE SHIP VIA UPS GROUND UNLESS OTHERWISE ADVISED. WE WILL SHIP ON YOUR ACCOUNT IF PREFERRED, A HANDLING CHARGE WILL BE ADDED AND INSURANCE IS ADVISED(WE WILL NOT BE RESPONSIBLE FOR LOST OR DAMAGED GOODS IF SHIPPED ON ANY OTHER ACCOUNTS THAN OUR OWN)
7. AVAILABILITY OF GOODS IS SUBJECT TO CHANGE WITHOUT NOTICE.
8. WE WILL RESERVE GOODS FOR 10 (TEN) BUSINESS DAYS IN MOST INSTANCES.
9. NO RETURNS WILL ACCEPTED FOR YARDAGE OF LESS THAN 10 (TEN) YARDS. (UNLESS GOODS ARE DAMAGED). RETURNS WILL BE SUBJECT TO A RESTOCKING CHARGE OF 20% + RETURN FREIGHT & INSURANCE CHARGES. (SEE BELOW)**

DYE LOT VARIATION

WE RECOMMEND A CUTTING FOR APPROVAL BE REQUESTED FOR ALL ORDERS. (CFA)

ALL FABRICS ARE SUBJECT TO VARIATION FROM PIECE TO PIECE, IN SOME CASES THEY MAY VARY CONSIDERABLY. DYE-LOT VARIATIONS ARE NOT CONSIDERED TO BE FLAWS AND THEREFORE RETURNS DUE TO DYE-LOT VARIATIONS WILL BE SUBJECT TO THE 10 YARD MINIMUM RETURNED PIECE SIZE, AND THE 20% RESTOCKING CHARGE WILL APPLY. MEMO SAMPLES MAY BE MANY YEARS OLD, MAKING DYE-LOT VARIATIONS BETWEEN MEMO AND ACTUAL GOODS AVAILABLE EVEN MORE LIKELY.

MEMO REQUESTS

- SWATCHES ARE SENT AT NO CHARGE; NO ACCOUNT IS REQUIRED: SWATCHES ARE APPROXIMATELY 2" X 3" FOR MOST ITEMS
- MEMOS SAMPLES (STANDARD SIZE MEMOS ARE APPROXIMATELY 8" X 10 ") MAY BE PURCHASED (SUBJECT TO AVAILABILITY) :
 - STANDARD SIZE ARE \$5 EACH PLUS FREIGHT CHARGES. THEY MAY BE MAILED OR SENT VIA UPS, DEPENDING ON THE WEIGHT OF SHIPMENT. YOU MAY RETURN MEMOS TO EXCHANGE FOR OTHER MEMOS OR TO CREDIT TOWARD A PURCHASE (FREIGHT CHARGES ARE NOT REFUNDABLE; RETURN FREIGHT & INSURANCE IS AT YOUR OWN EXPENSE). MEMOS MUST BE RETURNED WITHOUT SPOTS OR DAMAGE FOR CREDIT OR EXCHANGE.
 - LARGER MEMOS (APPROXIMATELY 18" X 18") ARE AVAILABLE FOR MOST PATTERNS, CHARGE IS EQUAL TO PRICE OF ¼ YARD OF THE FABRIC PLUS FREIGHT CHARGES) THESE MAY BE RETURNED FOR CREDIT TOWARD A PURCHASE OR EXCHANGED FOR OTHER MEMOS (FREIGHT CHARGES ARE NOT REFUNDABLE; RETURN FREIGHT & INSURANCE IS AT YOUR OWN EXPENSE) . MEMOS MUST BE RETURNED WITHOUT SPOTS OR DAMAGE FOR CREDIT OR EXCHANGE.
- TRIM SAMPLES ARE AVAILABLE AT NO CHARGE – EXCEPT FOR TASSELS. TASSELS MUST BE PURCHASED AND MAY BE RETURNED FOR CREDIT (LESS FREIGHT CHARGE)

FABRIC AND TRIM RETURNS

IMPORTANT: INSPECT ALL GOODS BEFORE CUTTING**. NO CLAIMS WILL BE ACCEPTED FOR GOODS WHICH HAVE BEEN CUT, PRESSED, RE-WASHED, OR OTHERWISE ALTERED.

RETURNS WILL BE ALLOWED WITH THE FOLLOWING RESTRICTIONS;

1. 10 YARD MINIMUM PIECE SIZE.
2. PRIOR WRITTEN CONSENT FROM SUMMERHOUSE.
3. 20% RESTOCKING CHARGE ON RETURNED YARDAGE.
4. RETURN FREIGHT CHARGES PAID BY CUSTOMER.

**IF GOODS ARE INSPECTED PRIOR TO CUTTING AND FOUND TO BE UNUSEABLE; CALL SUMMERHOUSE CUSTOMER SERVICE IMMEDIATELY, ADVISE OF THE NATURE OF THE PROBLEM. WE WILL ISSUE A CALL TAG FOR THE RETURN OF THE GOODS, AND WILL EXCHANGE THEM AT NO CHARGE UPON RECEIPT OF THE UN-USEABLE GOODS.

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