

# SUMMERHOUSE

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## **SUMMERHOUSE POLICIES AND TERMS OF SALE**

### **FOR FABRIC AND TRIM ORDERS**

#### **ORDERING INFORMATION**

1. ALL ORDERS MUST BE PREPAID. WE REQUIRE A VALID, SIGNED RESALE CERTIFICATE FOR YOUR STATE FOR OUR FILES. SALES TAX WILL BE ADDED IF WE DO NOT HAVE ONE ON FILE. WE MAY REQUEST TRADE REFERENCES AND RESERVE THE RIGHT TO DECLINE TO DO BUSINESS WITH COMPANIES THAT DO NOT FURNISH THIS INFORMATION.
2. WE DO NOT OFFER NET 30 TERMS AT THIS TIME. WE ACCEPT VISA AND MASTERCARD, AND CHECKS.
3. A CHARGE OF \$25.00 WILL BE MADE FOR ALL RETURNED CHECKS. ALL OVERDUE BALANCES WILL BE SUBJECT TO INTEREST CHARGES OF 1.5% PER MONTH.
4. PRICES ARE SUBJECT TO CHANGE WITHOUT NOTICE. \*\*\*
5. MINIMUM ORDER IS 1/2 (ONE-HALF) YARD OF ANY FABRIC OR TRIM, WE CUT IN INCREMENTS OF 1/4 YARD ABOVE THE 1/2 YARD MINIMUM.
6. SHIPPING AND HANDLING CHARGES WILL BE ADDED TO ORDER. WE SHIP VIA UPS GROUND UNLESS OTHERWISE ADVISED.
7. AVAILABILITY OF GOODS IS SUBJECT TO CHANGE WITHOUT NOTICE.
8. WE WILL RESERVE GOODS FOR 10 (TEN) BUSINESS DAYS.
9. NO RETURNS WILL ACCEPTED FOR YARDAGE OF LESS THAN 10 (TEN) YARDS. (UNLESS GOODS ARE DAMAGED). RETURNS WILL BE SUBJECT TO A RESTOCKING CHARGE OF 20% + FREIGHT CHARGES. (SEE BELOW)\*\*

#### **MEMO REQUESTS**

- MEMO SAMPLES ARE AVAILABLE TO ACCOUNT HOLDERS ONLY
- SWATCHES ARE SENT AT NO CHARGE; NO ACCOUNT IS REQUIRED: SWATCHES ARE APPROXIMATELY 3" X 3"
- MEMOS SAMPLES (SAMPLES ARE APPROXIMATELY 12" X 12") ARE SENT OUT WITH A PRE-PAID DEPOSIT OF \$3.00 EACH; (FREIGHT CHARGES WILL BE ADDED), THEY MAY BE MAILED OR SENT

VIA UPS, DEPENDING ON THE WEIGHT OF SHIPMENT. YOU MAY RETURN MEMOS TO EXCHANGE FOR OTHER MEMOS OR TO CREDIT TOWARD A PURCHASE. FREIGHT CHARGES WILL BE ADDED. MEMOS MUST BE RETURNED WITHOUT SPOTS OR DAMAGE.

- LARGER MEMOS (APPROXIMATELY 18" X 18") ARE AVAILABLE FOR MOST PATTERNS, CHARGE IS EQUAL TO ¼ YARD OF THE FABRIC. (FREIGHT CHARGES WILL BE ADDED). THESE MAY BE RETURNED FOR CREDIT TOWARD A PURCHASE OR EXCHANGED FOR OTHER MEMOS (FREIGHT CHARGES WILL BE ADDED).

### **DYE LOT VARIATION**

WE RECOMMEND A CUTTING FOR APPROVAL BE REQUESTED FOR ALL ORDERS. (CFA)

ALL FABRICS ARE SUBJECT TO VARIATION FROM PIECE TO PIECE, IN SOME CASES THEY MAY VARY CONSIDERABLY. DYE-LOT VARIATIONS ARE NOT CONSIDERED TO BE FLAWS AND THEREFORE RETURNS DUE TO DYE-LOT VARIATIONS WILL BE SUBJECT TO THE 10 YARD MINIMUM RETURNED PIECE SIZE, AND THE 20% RESTOCKING CHARGE WILL APPLY. MEMO SAMPLES MAY BE MANY YEARS OLD, MAKING DYE-LOT VARIATIONS BETWEEN MEMO AND ACTUAL GOODS AVAILABLE EVEN MORE LIKELY.

### **FABRIC AND TRIM RETURNS**

IMPORTANT: INSPECT ALL GOODS BEFORE CUTTING\*\*. NO CLAIMS WILL BE ACCEPTED FOR GOODS WHICH HAVE BEEN CUT, PRESSED, RE-WASHED, OR OTHERWISE ALTERED.

RETURNS WILL BE ALLOWED WITH THE FOLLOWING RESTRICTIONS;

1. 10 YARD MINIMUM PIECE SIZE.
2. PRIOR WRITTEN CONSENT FROM SUMMERHOUSE.
3. 20% RESTOCKING CHARGE ON RETURNED YARDAGE.
4. RETURN FREIGHT CHARGES PAID BY CUSTOMER.

\*\*IF GOODS ARE INSPECTED PRIOR TO CUTTING AND FOUND TO BE UNUSEABLE; CALL SUMMERHOUSE CUSTOMER SERVICE IMMEDIATELY, ADVISE OF THE NATURE OF THE PROBLEM. WE WILL ISSUE A CALL TAG FOR THE RETURN OF THE GOODS, AND WILL EXCHANGE THEM AT NO CHARGE UPON RECEIPT OF THE UN-USEABLE GOODS.

\*\*\*ALL PRICES ARE SUBJECT TO CHANGE WITHOUT NOTICE.

**EFFECTIVE JUNE 2008**